

Vermont Attorney General's Office

1	<p><u>Motorized Vehicles</u> Reported issues include: defective merchandise; fails state inspection; misrepresentation; and unsatisfactory service/repair.</p>	81 (6.9% of all consumer complaints)
2	<p><u>Retail</u> Reported issues include: failure to deliver; refund policy/refund disputes; defective merchandise; and unsatisfactory service, among others.</p>	77 (6.5% of all consumer complaints)
3	<p><u>Home Improvements</u> Reported issues include: unsatisfactory service/repair; home improvement fraud concerns; failure to perform; improper installation; and deposit refund dispute.</p>	67 (5.7% of all consumer complaints)
4	<p><u>Health/Medical</u> Reported issues include: unauthorized billing; excessive estimate/charge; and defective merchandise.</p>	59 (5% of all consumer complaints)
5	<p><u>Fuel</u> Reported issues include: pricing complaints; refund delays; tank removal delays; billing disputes; contract disputes; and safety concerns.</p>	30 (2.5% of all consumer complaints)
6	<p><u>Housing and Real Estate</u></p>	29 (2.4% of all consumer complaints)
7	<p><u>Banking, Credit and Finance</u></p>	81 (6.9% of all consumer complaints)
8	<p><u>Home Furnishings</u></p>	77 (6.5% of all consumer complaints)
9	<p><u>Athletics</u> Reported issues include: refund Policy dispute, and failure to deliver.</p>	67 (5.7% of all consumer complaints)
10	<p><u>Delivery, Moving and Storage</u></p>	59 (5% of all consumer complaints)