

TOP TEN COMPLAINT CATEGORIES FOR 2021

<u>OVERALL</u>		<u>SENIORS</u>	
1. Motor Vehicles	8,066	1. Contests, Promotions, Prizes & Scams	2,126
2. Contests, Promotions, Prizes & Scams	4,693	2. Do Not Call	2,027
3. Home Improvement	4,565	3. Motor Vehicles	1,877
4. Do Not Call	3,587	4. Home Improvement	1,670
5. Telecommunications & Broadcast	3,429	5. Telecommunications & Broadcast	1,623
6. Home & Consumer Products	2,454	6. Home & Consumer Products	1,048
7. Consumer Credit & Money Handling	1,913	7. Real Estate & Residential Construction	669
8. Real Estate & Residential Construction	1,836	8. Consumer Credit & Money Handling	616
9. Rental Properties	1,779	9. Health-Related Issues	374
10. Debt Collection	1,277	10. Other/Service Contracts & Warranties	350